

PIPELINE

BUILDING TECHNOLOGY NEWS

Australia & New Zealand

Issue 1/2017



my**REHAU**.COM Your new place to go for everything REHAU

GERMANY TOUR REHAU hosted excursion a smashing success

GAS PIPE SIZING SERVICE Easier calculations for less worry

WELCOME TO PIPELINE

Greetings from everyone at REHAU and thank you for opening the latest issue of our Building and Construction newsletter.

This issue we are proud to announce the launch of myREHAU.com, our new online portal for everything REHAU.

It is the place to go for information on all of our innovative products, service and support, and helpful online tools.

Also we're excited to share our experiences at the annual ISH trade fair in Germany!

This year was extra special as we hosted some of our lucky customers for an extended tour of the Bavarian countryside. Thanks goes out to all for a memorable tour, invaluable discussions and plenty of laughs along the way.

Improving the customer experience is always a top priority at REHAU. To make life easier for our valuable installers, we are launching a new RAUTITAN Gas Sizing Service.

REHAU Design Services are available on the

new myREHAU.com portal and include useful tools for quotations, calculations, design and more. Head on over and check it out.

Finally, I would like to personally welcome two of the newest members of the REHAU family, Mr Blair Kelly and Ms Brigette Xu.

They join our Technical Team and are both looking forward to working with you to make every REHAU project a success.

David Cole
National Product Manager,
Building and Infrastructure Solutions, ANZ



YOUR NEW ONLINE PLATFORM FOR EVERYTHING REHAU

Expertise and innovative spirit have made REHAU a leading system and service provider for Building & Infrastructure solutions in Australia.

The new myREHAU.com website aims to provide that additional level of service and support by combining all REHAU services into one easy to use online platform – REWARDS, TRAINING, DESIGN!

REDEEM POINTS FOR REHAU TOOLS, WORK WEAR AND MORE!

REHAU is proud to introduce the new REHAU GENUINE ADVANTAGE loyalty points programme.

We have upgraded our RGA loyalty programme to make it even more valuable for the best plumbers in the market. Our aim is to reward genuine REHAU customers with prizes that matter.

Once signed up to myREHAU.com-REWARDS, Australian customers will

automatically earn points from REHAU purchases. Points can be redeemed for fantastic RAUTOOLS, tool accessories or REHAU work wear at our online store.



GET YOUR TRAINING & CERTIFICATION WITH THE REHAU ACADEMY

The REHAU Academy offers crucial system information and relevant industry experience, giving REHAU customers and partners a competitive edge. Members now have direct access to the REHAU Academy through myREHAU.com - TRAINING.

The training section offers a variety of online courses covering REHAU Building & Infrastructure Solutions which are continuously updated to keep you informed.

To ensure customers enjoy the maximum benefits of REHAU systems, REHAU have established a training and certification programme; the REHAU Authorised Installer Network (RAIN). RAIN installers are endorsed by REHAU as experts in their field.

If you aren't a REHAU Authorised Installer yet, you can earn a RAIN certificate and membership upon completion of a core online training course and even achieve RAIN EXPERT status by completing multiple training courses.



WIN A REHAU EXPERIENCE TRIP TO BAVARIA, GERMANY!*

REWARDS members who purchase eligible REHAU products will automatically go into the draw to win the major prize – a once in a lifetime REHAU experience in Bavaria, Germany to visit the REHAU production facilities for plumbing, heating systems and AUDI bumper bars!

*Terms & Conditions apply



REHAU HOSTS TOUR OF GERMANY

Clients and partners gather for “trip of a lifetime”

REHAU enjoyed a marvellous start to 2017, hosting ten valued customers on an exclusive excursion to Germany – a true cultural and technological experience!

The exciting journey featured many regional activities, including sightseeing tours, REHAU factory tours, beer tastings, a Bundesliga Football match and finished with a visit to the famous ISH annual trade fair in Frankfurt.

Joining Nick, (Uber) Dave, Christoph and Elliott on the adventure was Mario from Beston Plumbing, Anthony from Ecosmart, Chadd and Scott from Cooke and Dowsett, Mick from Christopher’s Contractors, Brad and Chris from Elite Plumbing, Shaun from White’s Plumbing and Andrew from REECE.

Kicking off in Munich, everyone met on Saturday to watch footballing Juggernauts Bayern München face off against Eintracht Frankfurt at the Allianz Arena. Bayern defended their local turf, beating Frankfurt 3-0 despite some early attacks from the visitors.

After a day sightseeing and beer tasting in Munich, a trip to the Audi Museum in Ingolstadt was next on the itinerary.

Billed as an ‘absolute must’, the tour was a detailed snapshot of Audi’s mechanical revolution and included a firsthand look at an assembly of the REHAU produced AUDI Q5 bumper bar at REHAU’s bumper production facility.

After a trip to see the perfectly-preserved medieval town of Regensburg, the group visited

Viechtach where they experienced the state-of-the-art REHAU PX plant production facility.

Afterwards the team travelled to Erlangen, visiting the REHAU Innovation Centre which revealed some of the latest innovations being developed by REHAU, as well as REHAU’s pipe testing processes.

The group was then whisked away to the nearby historic city of Nuremberg for a very rare and culturally unique beer tasting evening in the underground Rock Cellars.

The final two days were spent at the ISH trade fair in Frankfurt. The world’s leading exhibition for plumbing, heating and energy technologies, the fair saw nearly 2,500 exhibitors from 61 countries demonstrating a wide variety of world class and innovative products.

As always, the REHAU display at the fair was impressive, with guests and visitors alike able to experience exhibits of cutting-edge innovations in plumbing, heating and drainage technology.

The group concluded their journey at the famous REHAU Stand Party. REHAU staff and guests from around the world joined together to enjoy German beers, sausages and share plumbing stories from their region.

Indeed the trip of a lifetime for many, Scott Dowsett from Cooke and Dowsett exclaimed that he was very happy to see firsthand the strength, professionalism and quality of the REHAU brand in action.

“The trip exceeded my expectations. I cannot thank REHAU enough for this truly wonderful experience.”
Mario Vallese • Beston Group

“It was a privilege to take part, the friends we made will stay with us for a long time.”
Brad Freeman • Elite Plumbing

“A very well organised and informative tour. Much appreciated.”
Anthony Rebesco • Ecosmart Plumbing & Drainage



Strolling along Munich’s popular market en route to the kick off at the football.



Enjoying the atmosphere and getting ready for kick off at Allianz arena, Munich.



Discovering the city of Munich and sampling produce on a Sunday afternoon.



Medieval city tour along the Danube river at Regensburg, one of Germany’s oldest, most well-preserved towns.



Enjoying beverages at the REHAU ISH stand party - also joined by underfloor heating legends, Karl and Rainer from Branco Boilers and Gordon from Enviroplumb.

EMPLOYEE SPOTLIGHTS

Welcome our new technical team members

We're proud to introduce the two newest members of the REHAU Technical Team, Mr Blair Kelly and Ms Brigitte Xu. Please welcome Mr Kelly and Ms Xu to the REHAU family.



Mr. Kelly snowboarding overseas.

Originally from central Queensland, Mr. Kelly studied Mechanical and Materials Engineering at the University of Queensland in Brisbane.



Ms. Xu horseback riding at Glenworth Valley in Central Coast, NSW.

With degrees in Mechanical Engineering and Sustainable Development and Management, Ms Xu is another welcome addition to the Technical Team.

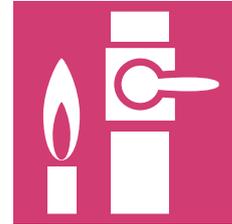
His first professional hands-on experience was in the mining industry, after which he relocated to Sydney as a Project and Application Engineer tasked with managing the procurement, assembly and supply of control valve systems for industrial pipelines. He now joins REHAU as an Application Engineer – Building Solutions with a focus on the RAUPIANO product line.

She is experienced as a mechanical contractor, having completed many detailed HVAC designs for premium projects, including high-rise residential buildings, shopping centres and health care and education facilities.

Joining the team as a mechanical engineer, Ms Xu will oversee design and new product development as well as project management.

TECHNIK NEWS

New RAUTITAN Gas Sizing Service



Leading through the development of best practices, the REHAU Technical Team aims to provide new services to our customers while continually improving our current services.

The new RAUTITAN gas sizing service, launched in Q1 2017, is a major improvement on traditional methods of calculation. Previously, calculating the size of RAUTITAN gas pipes was done using tables provided in the RAUTITAN Gas Technical Information.

Using tables is a common method, however using simplified tables was time consuming, required some hand calculations, and could end in larger pipe sizes than required.

Using customer inputs the advantages of the new Gas sizing service include:

- No calculations required
- Avoid possible upsizing
- Technical consultation
- A design that is simple and easy to read
- Use during tender as well as installation

To access the service please contact the REHAU Area Sales Manager in your area and request a Design Request Form. The REHAU Technical Team will then prepare a design, detailing the required sizes of each pipe section.

This service is now available through the design module of myREHAU.com. Look out for more exciting tools coming soon for the REHAU RAUTITAN gas system.

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