

All orders placed through the REHAU 360° Performance website are subject to the REHAU standard Terms and Conditions of Sale, (click here to view). In addition the following Terms & Conditions apply.

To place your order please tick to accept all Terms & Conditions as specified.

1. Scope of Application

- 1.1. The following terms and conditions of use regulate the use of the REHAU Group's (henceforth: REHAU) Marketing Portal, www.REHAU360performance.co.uk (henceforth: portal) via people with access rights (henceforth: users). Each user is always assigned to a company (henceforth: customer).
- 1.2. The portal is an online tool provided by REHAU to make available to its customers a range of different marketing, print and promotional items which, when appropriate include a level of customer personalisation. Depending on access rights, users will also be able to view/download technical documents and product specifications.
- 1.3. If, for individual areas of the portal, supplementary or special terms and conditions of use apply now, or in the future, this will be explicitly pointed out to customers. The current terms and conditions of use will apply to such special terms and conditions.
- 1.4. All orders are confirmed via the portal and via an email order confirmation.
- 1.5. Agreements between REHAU and a user, which deviate from these terms and conditions, are required in writing. Equally, the abolishment of such written requirements can only take place in writing.
- 1.6. REHAU retains the right to change these terms and conditions at any point in the future.

2. Registration and Login – Administration

- 2.1. A personal registration by the user is required in order to access and use the portal.
- 2.2. Following successful registration REHAU will issue the customer with a username and password to allow login to the portal.
- 2.3. There is no automatic entitlement to registration. REHAU reserves the right to remove or limit the access of a customer or a user at any time.
- 2.4. Data provided by a customer upon registration must be truthful. Once registered customers are required to inform REHAU of any changes to the data.
- 2.5. Should the user leave the employment of a customer, or for any other reason, have his/her access revoked; the customer must inform REHAU without delay.
- 2.6. For security reasons, REHAU reserves the right to delete access rights for users who have not logged into the portal for more than 12 months.

3. Services from REHAU

- 3.1. Information, which REHAU has made available in the portal, can be called up, amended and/or downloaded by the customer.
- 3.2. REHAU is entitled to fully or partly suspend the service of the portal. From time to time, interruptions to service are necessary for software updates. REHAU accepts no responsibility as a result of interruptions to availability.

4. Customers' Responsibilities

- 4.1. The customer is liable for all activity undertaken under his/her login.
- 4.2. The customer is responsible for checking the permission and validity of any copy and images used on the site including when they are carrying out work on behalf of a third party.
- 4.3. The customer undertakes only to use the content of the portal to promote REHAU products.
- 4.4. The customer should not when using the portal damnify any persons or infringe upon any personal rights.

Any breach of these regulations will result in REHAU immediately revoking the customer's access to the portal. Furthermore, REHAU retains the right, within the aforementioned parameters, to delete violating content and material.

- 4.4 Following each use of the portal, the user must log out. If the user is aware of misuse of his/her data, or suspects a misuse, then the user is required to inform REHAU without delay.

5. Customers' Usage Rights

- 5.1. REHAU grants customers a non-exclusive and non-transferable right to information made available in the marketing portal, as long as the information and documentation is used as REHAU intended.
- 5.2. Information and documentation made available via the portal is, unless otherwise granted by REHAU, for the use of the customer only and may not be used either by a 3rd party on their behalf or by the customer on behalf of a 3rd party.
- 5.3. The customer must request permission from REHAU if they wish a 3rd Party to use the portal on their behalf or if they wish to use it on behalf of a 3rd party.
- 5.4. The customer is not permitted, to integrate and/or display in a frame, portal web pages or any of their contents.
- 5.5. Outside of the herein expressly defined customer usage rights or other rights, no further rights of whatever type, especially to company names and to industrial rights (such as patents, industrial property, brands etc.) are defined, nor is REHAU liable to accord such rights to the customer.

6. Rights to Portal Content – Intellectual Property

- 6.1. REHAU retains the rights to all pages of the portal, including the layouts, as well as the total contents of all other original trade mark rights.
- 6.2. The user will respect REHAU's rights and in particular, will not amend or delete copyright notes and/or trademarks and/or any other details in the contents.
- 6.3. REHAU reserves full editorial rights over the content produced by users of the marketing portal prior to publication.

7. Hyperlinks

Where REHAU refers to 3rd party websites, REHAU undertakes no responsibility for the content of these 3rd party websites. REHAU expressly does not adopt the content of the 3rd party website as its own. It is not possible for REHAU to permanently control the 3rd party website. The use of links, by means of which external websites are accessed, is entirely at the user's risk.

8. Remuneration / Pricing

- 8.1. REHAU makes the portal available to its customers as a free of charge service.
- 8.2. Prices quoted on the portal are correct at time of purchase and are subject to change without notification.

9. Returns Policy

- 9.1. Any wrong or damaged goods must be reported to REHAU within 24 hours of delivery.
- 9.2. For any materials ordered through the portal REHAU complies with the legal requirements for consumer goods returns

10. Accountability / Viruses

- 10.1. REHAU always strives to keep the portal and websites within it free from viruses and malware. However REHAU can never guarantee freedom from viruses. Therefore the user will, before the download, as much for their own protection, as well as the prevention of the introduction of viruses into the portal, arrange for reasonable security devices, in particular the use of appropriate current virus scanners. hand
- 10.2. REHAU undertakes no responsibility, guarantee or accountability for the accuracy, timeliness or completeness of information provided in the portal.

11. Personal Data

When collecting, using and processing users' personal data, REHAU observes the applicable data protection rights and regulations.

Further information can be found in the data protection information on this webpage:

http://www.rehau.com/GB_en/Company_Careers/Company_Details/.

12. Place of jurisdiction and applicable legislation

- 12.1. The place of jurisdiction, which is legally allowed, is Ross-on-Wye.
- 12.2. The applicable law is the law of the United Kingdom.