

## General terms and conditions

For the participation in REHAU Connect the following terms and conditions apply

### I. Purpose and Function of the REHAU Connect

- (1) REHAU has developed REHAU Connect to enable fast and direct communication between consumers and window installers/fabricators (providers) to professionalize and optimize processes. The consumer acquires the opportunity to receive a quotation.
- (2) REHAU Connect is developed, maintained and operated by REHAU Ltd ("REHAU").
- (3) REHAU Connect offers consumers and other interested parties the opportunity to select products for construction projects (each a "project") with REHAU components and to request quotations for such projects from installers/fabricators (providers) for these requirements (an "inquiry"). REHAU will at its own discretion, transmit the requirements determined via the selection as well as the additional personal data required for making contact, such as name, address, telephone number and e-mail address, to potential providers of the selected service. When passing on the data to certain providers, REHAU may, among other things, introduce an internal ranking system and use selection criteria based on parameters defined at REHAU's discretion.
- (4) Upon receipt of an offer request, the Provider defined by REHAU for this project may submit an offer (the "Offer").
- (5) Upon acceptance of an offer, a contract is concluded between the respective consumer/customer and the Provider. The Provider shall be solely responsible for the suitability of the offer for fulfilling customer requirements. REHAU shall not be liable for errors made by the Provider.
- (6) REHAU intends to further develop REHAU Connect and to implement additional functionalities and/or abandon existing functions in the future. There is no claim to the use of REHAU Connect.

### II. Participation in REHAU Connect

- (1) The participation of the consumers/requesters in REHAU Connect shall be established by providing contact and personal data for further contact and handling. With this act, the respective participant accepts these conditions as well as the data protection information completely.
- (2) Each registration requires the consent of REHAU at its own discretion.
- (3) REHAU may exclude a user from using REHAU Connect at any time in case of legitimate interest, in particular in case of abuse of REHAU Connect.

### III. Fees

- (1) Participation in REHAU Connect is free of charge.
- (2) In exchange and as a necessary prerequisite for participation, the User expressly consents to his complete inquiry data being forwarded to a provider designated by REHAU (see Data Protection).

### IV. Data Protection

- (1) In order to use the services of REHAU-Connect, personal data must be processed. These are in particular surname, first name, address as well as contact data such as email address and telephone number. This is done in strict compliance with the applicable data protection laws. REHAU Ltd is the responsible controller until the data is passed on to the Provider. Once the data has been passed on, the Provider is the controller of the data and responsible for compliance with data protection requirements. The responsible parties will not use this data for any purpose other than that specified in this agreement. The purpose includes the contacting by REHAU and the Provider (in particular e-mail, telephone) for the clarification of inquiry details. The data will be deleted after 2 years at the latest if an offer is not made. If an offer is made or an order is placed, the data will be deleted when it is no longer needed for these new purposes.
- (2) The consumer/requester can withdraw his consent to the use of his data at any time by aborting the inquiry process. This revocation must be addressed to REHAU before receipt of the offer, after receipt of an offer to the Provider. Further detailed information on data protection, in particular on your rights, is contained in our general data protection information, which is an integral part of these Terms of Use.

### V Miscellaneous

- The service is free of charge, therefore there is no claim to use REHAU-Connect.
- The use of REHAU-Connect does not entitle to receive an offer.
- REHAU may discontinue REHAU Connect at any time.
- Contractual relationships regarding the construction work can only be established between the user of REHAU Connect and the Provider of the construction work.
- Depending on your country of residence, English or Irish law applies, changes of these conditions only become effective if they were agreed in writing.